



SHARED SERVICES AT WORK IN LOCAL GOVERNMENT

BOPLASS EXPOSED

Interested in learning more about the opportunity to develop Shared Services within your environment?

BOPLASS is recognised as a leading exponent of Local Government Shared Services in New Zealand.

BOPLASS will demonstrate and discuss a proven Shared Service model that can deliver bottom line efficiencies for your Council without a heap of pain.



Come and learn from our experience and take the opportunity to network with other attendees interested in Shared Services

TOPICS INCLUDE:

- Governance
- Setup Process
- Operational challenges
- Amalgamation vs Shared Services



This is a conference not to be missed!

VENUE:	Club Mount Maunganui Inc, Tauranga, New Zealand
DATES & TIMES:	25th August 2011 – 9.30 am to 5.00 pm 26th August 2011 – 8.30 am to 3.00 pm




This conference is supported by

Preferred telecommunications supplier to BOPLASS councils



CONFERENCE PROGRAMME




DAY ONE THURSDAY 25 AUGUST 2011

9.30 am	Registration
10.00 am	Welcome and opening Glenn Snelgrove – BOPLASS Chairman
10.15 am	Welcome to Tauranga Speaker: Mayor Stuart Crosby, Tauranga City
10.30 am	KEYNOTE: Shared Services and Local Government the broad picture a political view Speaker: John Forbes, Vice President of Local Government NZ , Mayor of Opotiki A Politicians view of the role of shared services in Local Government <ul style="list-style-type: none"> • Political benefits • The possibility of amalgamation • The Local Government Review
11.15 am	The Philosophical LASS - What's it all about Speaker: Glenn Snelgrove Chairman BOPLASS Ltd “COUNCILS PARTNERING FOR VALUE AND SERVICE” <ul style="list-style-type: none"> • All Councils operate under the same legislation and have many of the same activities • Councils are non competitive • Often services between adjacent councils are complementary • Councils are stretched for resources and need to make best use of what they have • Sharing expert knowledge • Challenging mediocrity
12:00 pm	Panel Discussion Cultural barriers to Shared Services
12.30 pm	Buffet Lunch (Networking) - sponsored by Adcorp
	
1.30 pm	Getting a LASS organisation off the ground Speaker: Graeme Emerson - Consultant Graeme has been involved in the process of setting up several Lasses and understands the legislative and practical requirements. <ul style="list-style-type: none"> • Structure • Documentation
2.15 pm	Sovereignty versus democracy Speaker: Ross Carter – CEO BOPLASS Ltd <ul style="list-style-type: none"> • Democracy – ensuring that ratepayer choice is protected. • Sovereignty – corporate right to decide
3:00 pm	Afternoon Tea – sponsored by Explorer Graphics Limited
	
3.30 pm	GIS – a case study Speaker: Stephen Boyle – Business Development Manager - BOPLASS Ltd
4.00 pm	Local Government in 2020 and Panel Discussion Speaker: Peter Winder Work-shopping the changing face of LG and service delivery in the future
5:00 pm	Pre-dinner drinks followed by Buffet Dinner and after dinner speaker - supported by Gen-i
	



We welcome as a dinner speaker Trish Keith – GM Customer Experience at Telecom. Trish has led the post quake rehabilitation of Telecom's Christchurch based call centres and helpdesks. She will share her interesting and exigent experiences with getting the Christchurch operation back on its feet.

DAY TWO FRIDAY 26 AUGUST 2011

8.30 am	Welcome to Day 2 Chairman
8.45 am	A Chief Executive's Perspective – where is the value? Speaker: Lindsay McKenzie - Chief Executive - Gisborne District Council <ul style="list-style-type: none"> • Why am I in BOPLASS • Value to council and ratepayers • Value of collaboration • Best practice • Shared resources and knowledge
9.30 am	Communication Speaker: Ross Carter - Chief Executive - BOPLASS Ltd <ul style="list-style-type: none"> • The conversations that need to be held in organisations • Operational issues • Communication • Democracy sovereignty
10.15 pm	Morning Tea – sponsored by New Zealand Aerial Mapping 
10:40 am	Who Pays?? Speaker: Dean Riley Group Manager - Business Services, Tauranga City Council Funding, resourcing etc <ul style="list-style-type: none"> • Levies • % of savings • Transaction based • Council lump sum payments verses allocated cost centre contributions to activities which put councils costs to benefiting activity • In kind • Staff contribution and participation
11:20 am	Making the most of Procurement Opportunities Speaker: Robin Saunderson – Senior Procurement Specialist Wellington Regional Councils The Greater Wellington procurement initiatives and the approach to smart joint procurement
12:05 pm	The Same but Different Speaker: Craig Grant – MW LASS Ltd Presentations from other Lass perspectives
12.30 pm	Buffet Lunch (Networking) – sponsored by Canon 
1.30 pm	Information Technology as the enabler Speaker: Miles McConway Group Manager: Technology, Bay of Plenty Regional Council Planning for interconnectivity <ul style="list-style-type: none"> • BOPLASS 1Gbps Fibre network • Information Services Strategic Plan
2.15 pm	Panel Discussion IT and conference overview
3:00 pm	Chair summary and conference close 



REGISTRATION FORM

DELEGATE DETAILS

1ST DELEGATE

Title *(please circle)* Mr/Ms/Mrs/Miss/Dr

First name Last name

Position/Title

Organisation

Postal Address

Phone

Mobile

Email

Attending dinner

Special Dietary requirements *(please specify)*

ADDITIONAL DELEGATES

Title *(please circle)* Mr/Ms/Mrs/Miss/Dr

First name Last name

Position/Title

Email

Attending dinner

Special Dietary requirements *(please specify)*

CONFERENCE REGISTRATION FEES

ALL COSTS INCLUDE NZ GOVERNMENT GOODS AND SERVICES TAX (GST) AT 15%	COST NZ\$	# OF ATTENDEES	AMOUNT NZ\$
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First enrolment from any organisation	\$322.00		
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Second enrolment from any organisation	\$230.00		
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BOPLASS Council Staff	\$230.00		
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TOTAL PAID

Payment made by: Cheque, Bank Transfer

PAYMENT

Cheque/bank drafts: Cheque or bank draft payments made for conference fees must be drawn on a New Zealand bank in NZ\$ and made payable to BOPLASS Ltd.

Bank Transfer to:

Bank: National Bank of New Zealand

Account: BOPLASS Ltd

Account Number: 06-0489-019128-00

Reference: Conference

Confirmation will be sent to the email address given on the registration form.

Any amendments or cancellations must be notified in writing to:

Kathryn.wilson@bopllass.govt.nz

Cancellations received in writing prior to 1 August 2011 will receive a full refund less an administrative fee of NZ\$50.00. Cancellations received after this date will not receive a refund, but substitute delegate/s are welcome without penalty.

Completion of this form will indicate acceptance of the terms and conditions set out above.

PLEASE FORWARD COMPLETED REGISTRATION FORMS TO:

Email: kathryn.wilson@bopllass.govt.nz

OR post to: Kathryn Wilson, BOPLASS Ltd, PO Box 14426, Tauranga Mail Centre, Tauranga 3144, NZ

Venue: Club Mount Maunganui Inc, Tauranga, New Zealand

Dates and Times: 25th August 2011 – 9.30 am to 5.00 pm
26th August 2011 – 8.30 am to 3.00 pm

Need more info: kathryn.wilson@bopllass.govt.nz or view our website: www.bopllass.govt.nz/conference

Registrations close on Friday 12 August 2011

Spaces are limited and will strictly be available on a first served basis.